



Zandvoortselaan 91 / 2106 CL Heemstede / 06-36157765– KvK 34373162 / Amsterdam Rabobank 15.63.61.760

GENERAL TERMS AND CONDITIONS

General terms and conditions of BOOT10 Amsterdam BV / Boot10 Rotterdam BV (as co-brand Rederij Staets and shipping company Docks which is part of BOOT10 Amsterdam BV)

All our offers and agreements are applicable our general terms and conditions, which are part of the persons transport conditions CBRB / VNPR and the uniform conditions catering industry. Shown below.

Payments must be made in 2 instalments;

1st term: immediately after your booking you will receive an invoice with an agreed deposit amount (including VAT). This amount must be paid within 14 days after receiving the invoice. If the first deposit is not paid within the set payment term, we reserve the right to rent the ship to another person.

2nd term: you receive the second invoice about two weeks before the start of the party. This is the total amount minus the deposit. This invoice must be paid latest 5 days before the actual date of the party. If the 2nd term is not credited to our bank account within this terms we will not allow the party to proceed.

For clients located outside the Netherlands, we might use a 100% deposit of the total travel sum. Your reservation of one of the party ships is valid when you have made a written or verbal reservation. Following are 1 or more down payments. This means that in the event of cancellation, this amount (s) will not be refunded. To cover these costs we advise you to take out an event insurance at all times.

Cancellation: In case of cancellation up to 8 weeks before the party - 50% of the total travel sum; in case of cancellation up to 4 weeks before the party - 75% of the total travel sum; in case of cancellation within 4 weeks before the party - 90% of the total travel sum; at no show -100% of the total travel sum.

Number of persons: The ship is booked based on the number of persons specified by the customer. This contracted number of persons may decrease by 10% up to 14 days before the party date, unless otherwise agreed in writing. If the number differs by more than 10% from the booked number, the difference will fall under our cancellation costs (see above). When additional guests appear, more than the specified number, they will be charged. Within 14 days before the party date, the number of people can only be changed upwards. The number of persons may not exceed the permitted number of guests on board the ship concerned.

Work of third parties such as e.g. caterer, entertainment, sports programs, guided tours etc. have their own general terms and conditions that apply to your party if you use them. These conditions can be requested from BOOT10 Amsterdam BV.

Costs for fees / permits and portfees are always charged 100% to the customer, even if they were not or not fully known at the time of the quotation process. In that case, an additional invoice will follow later. The aforementioned payment conditions and cancellation conditions apply at all times, unless otherwise agreed in writing. Offers are issued at all times subject to approval of mooring place. BOOT10 Amsterdam BV also reserves the right to request a deposit.

The captain reserves the right to change / stop the sailing route when blocks of bridges and locks / weather conditions (such as fog, ice, wind, etc.) require this.

Rijkswaterstaat and other competent authorities (abroad) can at any time (due to unforeseen circumstances) make changes to blocks of waterways, bridges, locks & berths. If BOOT10 Amsterdam BV cannot take care of your event due to force majeure, then deposits will be returned. If desired, BOOT10 Amsterdam BV/ Boot10 Rotterdam BV will try to take care of another location or ship. BOOT10 Amsterdam BV / Boot10 Rotterdam BV is not obliged to pay any compensation.

During the parties the use of confetti, rice and fireworks (as well as starlets), smoke machines and helium balloons is not allowed. Any comments on the party must be informed towards the partymanager during the

cruise or immediately at the end of the cruise. Any comments made in a later stage will not be handles. All damage to the interior of a ship / ships of BOOT10 is at the expense of the client.

BOOT10 Amsterdam BV / Boot10 Rotterdam BV is not liable for loss, theft or damage to your property (all items that are left behind on board are explicitly at the risk of the tenant on board: it is recommended to bring all belongings immediately after the party and nothing behind leave) or personal injury. Usage of lockers and cloak-rooms are at own risk.

Children are at all times under the responsibility of the parents and must wear a life jacket. If children / people go along who cannot swim, this must be reported 2 weeks in advance to BOOT10 Amsterdam BV / Boot10 Rotterdam BV.

Drug use, or being under the influence of narcotics or abusive alcohol usage is not permitted on board. The tenant must ensure that the guests are aware of the ban on drugs or are under the influence of this and or abusive alcohol usage. BOOT 10 Amsterdam BV / Boot10 Rotterdam BV reserves the right to immediately terminate the cruise if the rules are violated by one or more guests. In that case, there will be no refund of the rental amount and / or costs related to catering and entertainment and the like. The organization of the boat trip / tenant of the boat needs to be sober at any time.

All prices mentioned are excluding permit, lock, port and bridge fees. Those costs are charged for the full 100% to the client. If these prices change after the signing of the contract the changes (CREDIT or DEBIT) will be charged of refunded to the client afterwards. All prices are exclusive of 9% VAT or 21% VAT. Any advance costs are not included. (Price) changes, change VAT rates, change diesel oil rates & pressure / typing errors reserved.

Amsterdam BV/ Boot10 Rotterdam BV cannot be held reliable for any costs that occur by loss, damage or health risk any higher than the insurances does cover.

